



Going for Gold

50TH ANNUAL TAXI COUNCIL QUEENSLAND CONFERENCE

BRISBANE CONVENTION & EXHIBITION CENTRE

25 - 29 AUGUST 2014

PROGRAM & HANDBOOK

HOSTED BY



PLATINUM SPONSOR



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Welcome to the Taxi Council Queensland 50th Annual Conference

Dear colleagues,

It is finally here, our 50th Annual Conference, and it is my pleasure to welcome you on behalf of Taxi Council Queensland (TCQ) to the Brisbane Convention & Exhibition Centre.

We have rolled out the best speakers including the Premier of Queensland Campbell Newman, Lord Mayor Graham Quirk and many other influential people. We also have Emily Kucukalic coming to speak about your personal branding and Dr Karl Kruszelnicki, recipient of the 2002 Ig Nobel Prize, for his research into belly button fluff.

Yours sincerely

Max McBride | President
Taxi Council Queensland

The social program is packed with new experiences, such as the welcome drinks and canapés in the largest ever TCQ Annual Conference Industry Exhibition. Thursday night promises to be a treat with the informal dinner being held in the Parliamentary Annexe and, of course, the Gala Dinner will not disappoint as we announce the much anticipated Operator and Driver of the Year.

I look forward to celebrating 50 years of the TCQ Annual Conference with you this week.

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WHO WILL WIN NUMBER...

TIAIB has given away a new car at the past 10 Taxi Council Queensland Conferences

The TIAIB taxi giveaway is open to all TIAIB members in Queensland who hold a motor vehicle insurance policy with TIAIB. Each vehicle insured is equivalent to one entry in the competition draw. The giveaway is always a highlight of the Taxi Council Queensland Conference. We look forward to seeing you in Brisbane in August as we give away our 11th taxi!

For competition terms and conditions, or to find out how TIAIB can protect your taxi, please contact the TIAIB team at

1300 333 841 or visit www.TIAIB.com.au



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JLT Group Services Pty Ltd, ABN 26 004 465 214, AFIS License 417 064, PO Box 464, Winstan Hills NSW 2153, TIAIB Service Team: 1800 333041, www.jlt.com.au/jlt/tiaib

Sponsors



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ROVA Taxi Media is Australia's Premium Taxi Advertising Group. ROVA Taxis go where people work, shop, play and stay. With one format across 110+ locations Australia-wide, ROVA Taxi Media provides its clients with maximum reach and frequency advertising

solutions. ROVA Media has been in operation for more than 12 years, supplying in excess of \$2.2 million of additional revenue to owners and operators of taxis throughout Australia each year. ROVA are proud sponsors of the Taxi Council QLD.



MTData

MTData is the largest Australian designer and manufacturer of Advanced Taxi Dispatch Systems. Using the latest technology platforms to deliver a powerful and flexible solution, the system

incorporates a wide range of tools including advanced plotting and GPS dispatch, efficient call taking software, in-vehicle dispatch terminals and integrated taximeters and smartphone booking apps.



Brisbane Airport Corporation

Brisbane Airport has enjoyed an excellent working relationship with Taxi Council Queensland and local taxi networks,

working closely to improve taxi facilities over the past few years.



Keema Cars

Keema Cars is a family-owned company that first started in 1956, and now it has a third generation director continuing to instil all the foundations that have stood the test

of time. Think Keema Fleet for sales, service and parts requirements: email fleet@keema.com.au for your vehicle needs in Queensland, or call 34261500.



Strictly Service

Strictly Service is an online system to compare vehicle service/repair quotes and book online. Search for trusted mechanics near you, compare prices, reviews and workshop availability to find the best quote for your needs. Additionally, Strictly Service stores vehicle service and repair history

to streamline your vehicle management. Strictly Service is free to use and you can search and book online 24/7 at a time that suits you. Visit www.strictlyservice.com.au or contact us to find out more. info@strictlyservice.com.au 4942 2633.



Previous Locations

1965 Brisbane
1966 Brisbane
1967 Brisbane
1968 Brisbane
1969 Rockhampton
1970 Gold Coast
1971 Townsville
1972 Ipswich
1973 Bundaberg
1974 Toowoomba

1975 Cairns
1976 Redcliffe
1977 Mount Isa
1978 Gold Coast
1979 Mackay
1980 Rockhampton
1981 Townsville
1982 Brisbane
1983 Gladstone
1984 Sunshine Coast

1985 Cairns
1986 Maryborough
1987 Toowoomba
1988 Mackay
1989 Bundaberg
1990 Gold Coast
1991 Yeppoon
1992 Townsville
1993 Airlie Beach
1994 Brisbane

1995 Mount Isa
1996 Sunshine Coast
1997 Cairns
1998 Hervey Bay
1999 Rockhampton
2000 Surfers Paradise
2001 Cairns
2002 Mooloolaba
2003 Yeppoon
2004 Hamilton Island

2005 Cairns
2006 Toowoomba
2007 Gladstone
2008 Sunshine Coast
2009 Hervey Bay
2010 Gold Coast
2011 Townsville
2012 Daydream Island
2013 Sunshine Coast

Special offer for TCQ conference delegates applying for a BP Plus fuel card.

With a BP Plus account, it's hello gift card, goodbye card fees.



Apply by 19 September 2014 and

- + Pay no monthly card fees until 30 June 2015
- + Receive a \$25 BP gift card on account approval

This offer is only available to new BP Plus applicants who hold a current TCQ membership. This is in addition to the regular TCQ member rebates. See below for full terms and conditions.

APPLY online at www.bpplus.com.au and simply use **Promo Code: NTLOSE-TCQC**

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Useful contacts and information

C/- Ozaccomm+ Conference Services
PO Box 104
RBH Post Office
Brisbane QLD 4029
T: 07 3854 1611
F: 07 3854 1507
E: taxiqlld@ozaccomm.com.au
W: <http://www.tcq.org.au/conference.html>

Conference venue

Brisbane Convention & Exhibition Centre
Cnr Merivale St and Glenelg St
South Brisbane QLD 4101
T: 07 3308 3000

Registration will be located in the foyer of Mezzanine Room 4, except for Monday afternoon August 25, 2014, when it will be located in front of Exhibition Hall 1. The office will be open during the following times:

Monday, August 25	1.00pm - 5.30pm
Tuesday, August 26	8.00am - 4.00pm
Thursday, August 28	8.30am - 4.00pm
Friday, August 29	8.00am - 3.00pm

Mobile phones

As a courtesy to fellow delegates and speakers, please ensure mobile phones are switched to silent during conference sessions.

Name tags

Full-time delegates, partners, sponsors and exhibitors are required to wear their name tags to every conference session and function they are attending. The name tag will be provided to you at registration. Your name tag is your authorisation to attend the sessions and functions.

Tickets

Entrance to the welcome drinks and canapés, social day, informal dinner and gala dinner will be by full delegate, partner, sponsor or exhibitor name tag or

ticket only. Where tickets have been purchased, there will be a ticket in your registration envelope.

If you are a business delegate who has opted to attend any of the partners' program functions, your name will be included on the list.

If tickets are misplaced, please advise staff at the registration desk. A limited number of function tickets will be available for purchase from the registration desk. Please check with the registration staff as to the availability of tickets.

Special diets

Delegates who have advised special dietary requirements should identify themselves to the serving staff at functions. Please note, we cannot guarantee 100 per cent nut-free foods as some ingredients from external suppliers may contain traces of nuts.

If you have not advised us of your requirements, please see the registration staff as soon as possible. Special meals cannot be guaranteed for delegates who have not pre-booked at least 72 hours prior to a meal.

Dress codes

Smart casual attire is appropriate for the conference sessions and welcome drinks and canapés. A jacket may be required for the air conditioned conference sessions. The gala dinner is black tie, which includes evening dresses for the ladies and suit and tie for the gentlemen.

Climate

Winter is not very cold in Brisbane. You can still wear shorts during the day, but long pants are recommended for the nights, while a jacket or cardigan is also a good idea.

As Brisbane has a sub-tropical climate, the weather is usually fine and the temperatures are usually around 21-23°C in August. There'll be the occasional day when the temperature rises to 25-26°C or drops to as low as 18°C.

CRIME STOPPERS QUEENSLAND building safer communities



What is CRIME STOPPERS?

Crime Stoppers is a partnership between the community volunteer organisation Crime Stoppers Queensland Limited, the Queensland Police, the media and the public.

Crime Stoppers Queensland Limited is a registered charity and community volunteer organisation that provides and promotes anonymous contact mediums for the general public to report information and help make a difference in stopping, solving and preventing crime.

The Crime Stoppers program was established in Queensland in 1989 and operates throughout Australia and around the world.

When should you contact CRIME STOPPERS?

- If you have information or suspicions relating to a crime which has been committed or is being planned; or
- If you suspect anyone of being involved in criminal activity

If you wish to report a crime in progress or you require emergency assistance, you should dial the Australian Emergency Number 000 (triple zero).

Contact with Crime Stoppers in Queensland can be made in one of three ways:



By calling our telephone hotline **1800 333 000**



By visiting our website at **crimestoppersqld.com.au**



By downloading and using our **Mobile App**



Conference Program

**Please note, program is subject to change*

PROGRAM

Monday, August 25

1300 – 1700	Registration	
1700 – 1930	Welcome drinks and canapés with Lord Mayor Graham Quirk	SPONSORED BY



Tuesday, August 26

0900	Welcome to the conference – Hon. Campbell Newman, Premier of Queensland	
0910	Tuesday opening keynote – Hon. Vaughan Johnson, Chief Government Whip and Former Minister for Transport and Main Roads	
1000	Morning tea in Industry Exhibition	SPONSORED BY
1030	DTMR update Neil Scales OBE, Director General, Department of Transport and Main Roads	
1130	CEO update Benjamin Wash CPA, CEO, TCQ Roy Wakelin-King AM, CEO, TCNSW David Samuel, CEO, VTA	
1230	Lunch in Industry Exhibition	SPONSORED BY
1330	National Disability Insurance Scheme – Hon. Tracey Davis, Minister for Communities, Child Safety and Disability Services	
1400	DTMR panel session Keith Boyer, Director Taxi and Limousine Janine Girvan, Manager Taxi & Limousine Regulation Nick Marsden, Regional Director (Central) and Lead Director for Compliance activities from the Customer Service, Safety and Regulation Division	
1600	Happy hour in Industry Exhibition	SPONSORED BY



Tuesday Partner Tour

0900 – Brisbane Sightseeing tour including:

- Brisbane Sights tour and historical commentary
- Wheel of Brisbane
- Mt Coot-tha Lookout
- Full St John's Cathedral tour
- Paddington

1230 – Lunch at the Shingle Inn, City Hall

1330 – Tour of City Hall, including the clock tower

Built between 1920 and 1930, the newly-renovated and heritage-listed City Hall is seen as the heart of Brisbane.

TRANSPORT SPONSORED BY



Wednesday, August 27

1100 – 1730	SOCIAL DAY: DAY AT THE RACES	SPONSORED BY
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Conference Program

**Please note, program is subject to change*

PROGRAM

Thursday, August 28

0900	Police Commissioner update – Ian Stewart, Commissioner, Queensland Police Service	
0945	Police update on G20 proceedings – Scott Harris, Business Engagement Manager, QPS G20 Task Force	
1030	Morning tea in Industry Exhibition	SPONSORED BY 
1100	Media update: From then to now – Lyall Mercer, Principal, Mercer PR	
1200	Lunch in Industry Exhibition	SPONSORED BY  
1300	A national perspective on the taxi industry Blair Davies, CEO, ATIA	
1400	Revised Privacy Act – Ian Heathwood, Principal, McKays Solicitors	
1445	Leveraging new technologies and knowledge to achieve fundamental transformation of taxi fleet injury and crash risk Simon Washington, Professor, Queensland University of Technology	
1530	Happy hour in Industry Exhibition	
1830	Informal BBQ dinner at the Parliamentary Annexe with tour of Parliament	

Thursday Partner Tour

0815 – Depart from taxi rank at front of BCEC

0900 – Board boat for tour of St Helena Island

St Helena Island is Queensland's most historic island. This beautiful National Park is located four kilometres from the mouth of the Brisbane River and for more than 60 years was home to hundreds of society's outcasts, for here stood colonial Queensland's foremost maximum security prison for men. The island is rich in history and has a fascinating and colourful past.

1500 – Return to BCEC

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Friday, August 29

0815 SHARP	Annual General Meeting Closed Business Session	
0900	Friday opening keynote – Hon. Jann Stuckey, Minister for Tourism, Major Events, Small Business and the Commonwealth Games	
0930	Morning tea in Industry Exhibition and TIAIB giveaway	SPONSORED BY 
1000	QTIC presentation – Kim Harrington, General Manager Business Strategy/Deputy CEO, Queensland Tourism Industry Council	
1100	Brisbane Airport: Building Opportunity Rachel Crowley, Head of Corporate Relations, Brisbane Airport Corporation	
1200	Lunch in Industry Exhibition	SPONSORED BY 
1300	Personal branding: the difference between silver and gold Emily Kucukalic, Managing Director, Brand New You	
1400	2015 conference presentation	
1800 – 2330	2014 Taxi Council Queensland Gala Dinner and Industry Awards – with special guest speakers Dr Karl Kruszelnicki and Steve Minnikin	SPONSORED BY   

Friday Partner Tour

1000 – Belly dance classes
Queensland Bellydance Academy

Meet in M1 to learn an ancient dance form embodying feminine grace, bellydancing, a low-impact form of exercise that can improve co-ordination and increase self-confidence.

1200 – Brisbane River lunch cruise

Enjoy live commentary and entertainment from Cheeky Col on his piano accordion as you make the most of a three course lunch on the Brisbane River.

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Social program

Morning tea and lunch

Morning tea and lunch on Tuesday, Thursday and Friday are included. Breaks will be served in the industry exhibition to enable delegates to view the displays and network with colleagues.

Welcome drinks and canapés

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Monday, August 25, 5.00 - 7.30pm

Exhibition Hall 1, Brisbane Convention & Exhibition Centre

Dress: Smart casual

Tuesday happy hour

SPONSORED BY



Tuesday, August 26, 4.00 - 5.00pm

Exhibition Hall 1, Brisbane Convention & Exhibition Centre

Dress: Smart casual

Wednesday social day

SPONSORED BY



Wednesday, August 27, 11.00am - 5.30pm

Function Terrace, Ipswich Turf Club

Meet at the bus stop on Glenelg Street, to the left of the Brisbane Convention & Exhibition Centre main entrance.

Dress: Smart casual

Thursday happy hour

Thursday, August 26, 3.30 - 4.30pm

Exhibition Hall 1, Brisbane Convention & Exhibition Centre

Dress: Smart casual

Thursday informal dinner

Thursday, August 28, 6.30 - 8.30pm

Parliamentary Annexe, Parliament Precinct

Dress: Smart casual

Taxi Council Queensland 50th Annual Gala Dinner

SPONSORED BY



Friday, August 29, 6.00 - 11.30pm

Boulevard Room, Brisbane Convention & Exhibition Centre. Enter via the Grey Street entrance.

Dress: Black tie

2014 Queensland Taxi Industry Awards

Queensland Taxi Industry Awards recognise and celebrate professional taxi drivers and operators who make an outstanding contribution to the Queensland taxi industry improvement.

Driver of the Year recognises the outstanding performance of a professional taxi driver, including safe driving skill and customer service. Fleet Operator of the Year recognises the strong contribution made by an accredited taxi operator within the Queensland taxi industry.

This year will be even more exciting as we recognise regional winners who will be providing the bases for the overall Queensland awards.

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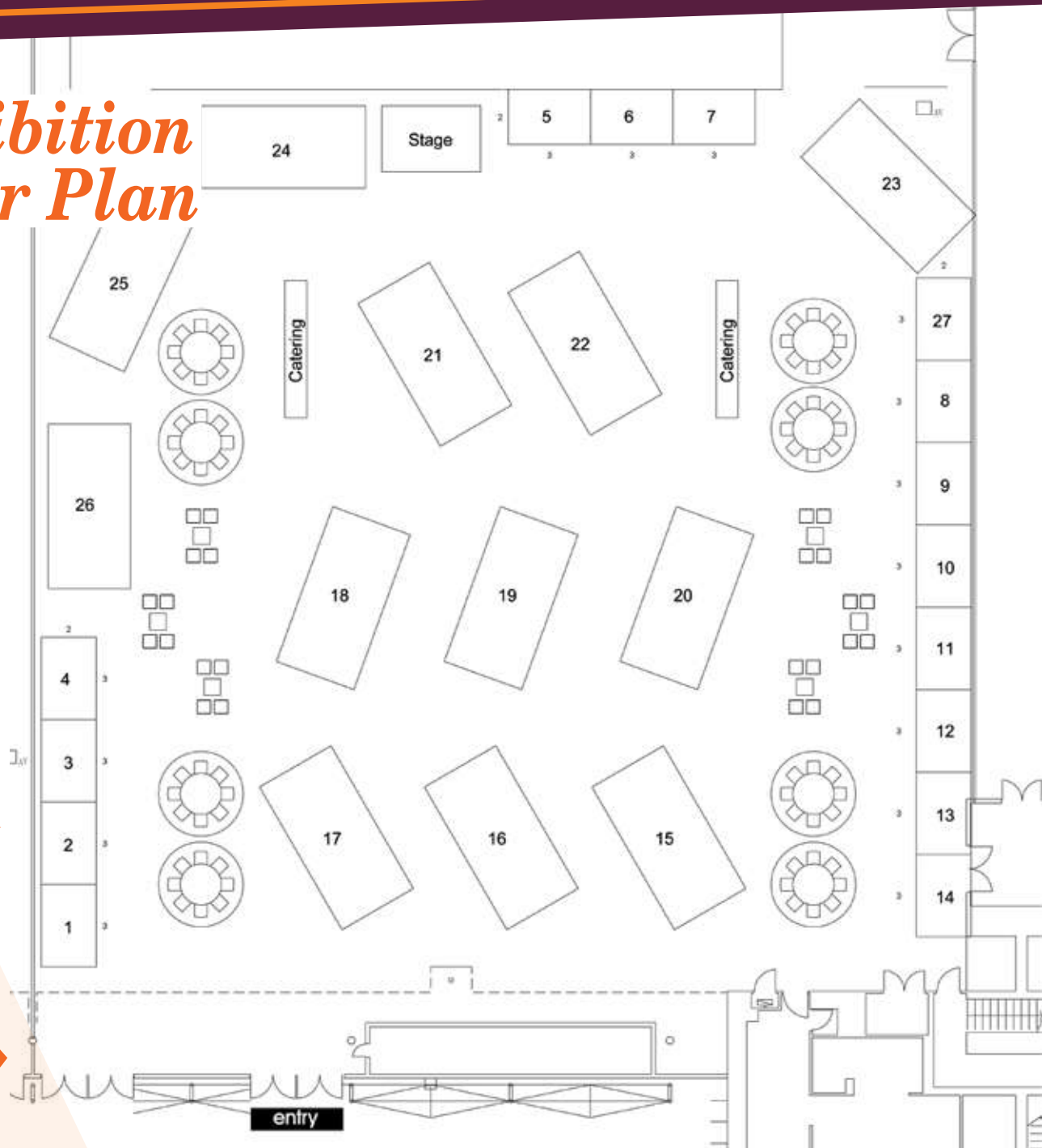
P: 3376 3359

E: admin@supremeautomotive.com.au

www.supremeautomotive.com.au

30 Benronalds St, Seventeen Mile Rocks, Brisbane

Exhibition Floor Plan



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Exhibitors

Amind Pty Ltd

BOOTH #: Car 18

C Amin Noroozi
A 4/56 Boundary Road, Rocklea QLD 4106
P 07 32555066
E amin@amind.com.au
W www.amind.com.au



AVA - Tieman

BOOTH #: 20

C David Freeman
A 20A Lathe St, Virginia QLD 4014
P 0417 032 663
E davidf@ava-tieman.com
W www.ava-tieman.com



Black and White Vintage Vehicle

BOOTH #: Car 17 & 22



BP Castrol

BOOTH #: 4



Cab-Sat International

BOOTH #: 11

C Paul Hughes
A Unit 5, 40 Hi-Tech Drive, Toormina NSW 2452
P 02 6653 3888
E admin@cabsatinternational.com
W www.cabsatinternational.com /
www.autocabinational.com



Cabcharge Australia

BOOTH #: 10

C Lawrie Stuckey
A 152 - 162 Riley Street, East Sydney NSW 2010
P 02 9332 9272
E lawries@cabcharge.com.au
W Cabcharge.com.au



Crime Stoppers

BOOTH #: 12



Fare Media

BOOTH #: 8



Keema Cars

BOOTH #: Car 24, 25, 26

C Anna Hannagan
A 1532 Logan Road, Mt Gravatt QLD 4122
P 0400 678 848
E fleet@keema.com.au
W www.keema.com.au



MTData

BOOTH #: 5

A 18-20 Compark Circuit, Mulgrave VIC 3170
P 1300 683 282
E enquiries@mtdata.com.au
W www.mtdata.com.au



Pacific Coast Call Centres

BOOTH #: 2

A Unit 5b, 40 Hi-Tech Drive, Toormina NSW 2452
P 02 6653 3888
E admin@pacificcoastcallcentres.com.au
W www.pacificcoastcallcentres.com.au



Prodocom Queensland

BOOTH #: 14

C Simone Aikens, GM
A PO Box 1235 Coolumb Beach QLD 4573
P 0402 332 893
E Simone.aikens@qld.prodocom.com.au
W www.prodocom.com.au



Rova Media P/L

BOOTH #: 6



Sigtec

BOOTH #: 1

C Ross McKenzie
A 1 - 3 Lakewood Boulevard, Braeside VIC 3195
P 03 9586 6267
E rmckenzie@sigtec.com
W www.sigtec.com



SmartMove

BOOTH #: 9

C Bill Cumpston
A 147 Henley Beach Road, Mile End SA 5031
P 08 8238 3000
E enquiries@smartmovetaxis.com
W Smartmovetaxis.com



continued next page

KeemaCars

Proudly supporting Taxi Council QLD and its partners

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fleet@keema.com.au

Exhibitors continued

Strictly Service

BOOTH #: Car 16

C Darren Cooke
A PO Box 2126 Mackay, Qld, Australia. 4740
P 0402 332 893
E info@strictlyservice.com.au
W www.strictlyservice.com.au



Supreme Automotive

BOOTH #: Car 23

C Scott Gist
A 30 Benronalds St, Seventeen Mile Rocks QLD 4073
P 07 3376 3359
E admin@supremeautomobile.com.au
W www.supremeautomobile.com.au



Taxi Industry Superannuation Fund

BOOTH #: 13

C Terry Constable
A PO Box 3528, Tingalpa QLD 4173
P 1300 264 264
E info@amgsuper.com.au
W www.taxisuper.com.au



Taxicare Australia

BOOTH #: 27

C George Karas
A 31 Dawson Street, Coburg North VIC 3058
P 03 9354 0809/ 0418 335 981
E George@taxicare.com.au
W www.taxicare.com.au



TIAIB

BOOTH #: Car 19

C Brent Jaenke
P 07 3246 7532/ 0417 246 273
E Brent.Jaenke@jlta.com.au
W www.jlta.com.au



VerifEye Technologies

BOOTH #: 7

C Ken Goodall
A 1/60 Hoopers Road, Kunda Park QLD 4556
P 07 5456 2277
E info@verifeye.com.au
W www.verifeye.com.au



Wireless Data Solutions

BOOTH #: 3

C Nick Lycett
A Unit D, 107 Asquith St, Silverwater NSW 2128
P 1300 135 199/ 0414 417 303
E Nick.lycett@combinedcommunications.com.au
W www.wirelessdata.com.au



Yellow Cabs Vintage Vehicle

BOOTH #: Car 15 & 21



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Conference speakers



Special guest speaker, Dr Karl Kruszelnicki

Dr Karl Kruszelnicki is the Julius Sumner Miller Fellow in the Science Foundation for Physics at the School of Physics, University of Sydney, and the man with the answers on all things science and technology. He was the writer and presenter of the first series of ABC TV's *Quantum*, writes a weekly column for *The Age*

and *The Sydney Morning Herald* on scientific 'mythconceptions', is heard by up to 300,000 listeners on weekly science talkback show *Dr Karl* on Triple J. The recipient of the 2002 Ig Nobel Prize for his research on belly button fluff, Dr Karl is constantly in demand by the media and for corporate events.



Master of Ceremonies, Paul Daly, CEO, Rail Skills Australasia

Paul Daly will be your MC throughout the conference. He is the Chief Executive Officer of Rail Skills Australasia and has spent the past 15 years of his career working in and around industry associations, government and industry. Mr Daly is well known to the taxi council,

having presented at the 2012 conference and MCing last year's conference. Mr Daly will keep delegates informed and entertained throughout the business sessions and ensure the presenters stay to time, because nobody wants to be late to lunch or happy hour!



Hon. Campbell Newman, Premier of Queensland

Premier Newman was elected as the Member for Ashgrove and Premier of Queensland on March 24, 2012. As Premier, he is focused on supercharging the Queensland economy creating jobs and boosting investment and making the Queensland Public Service the best performing public service in the country.

Mr Newman has an honours degree in civil engineering from the University of New South Wales, a Master of Business Administration from the University of Queensland and is a graduate of the Royal Military College Duntroon. He is also a Fellow of the Institute of Engineers Australia.



Lord Mayor Graham Quirk, Lord Mayor of Brisbane

Following his appointment as Lord Mayor of Brisbane in April 2011, Mr Quirk was elected as Lord Mayor in the 2012 Brisbane City Council election. He has a long record of service to Brisbane and the local community, being first elected

to Council in 1985. As a member of Civic Cabinet for more than a decade, he has overseen key portfolios of infrastructure and finance, as well as serving as Deputy Mayor alongside Campbell Newman from 2008.



Hon. Vaughan Johnson, Chief Government Whip and former Minister for Transport and Main Roads

Mr Johnson was elected to State Parliament in December 1989 as the Member for Gregory. He has lived in the Electorate of Gregory all of his life. He has had a long association with politics, being the founding member of the National Party Branch in his home district of Quilpie in 1972. He was a Councillor on the Quilpie Shire

Council, a Member and Deputy Chairman of the Quilpie Hospital Board and a Charter Member of the Quilpie Lions Club. Mr Johnson's parliamentary career has included the position of Minister for Transport and Main Roads for the Coalition Government from 1996 to 1998.



Hon. Jann Stuckey, Minister for Tourism, Major Events, Small Business and the Commonwealth Games

Prior to her election in 2004, Ms Stuckey ran a successful communications consultancy specialising in professional development, speaker coaching and conflict resolution. Soon after her election as the Member for Currumbin, she was appointed as Shadow Minister for Tourism, Fair Trading and Wine

Industry Development. Re-elected in the 2006 state election, she was appointed as Shadow Minister for Child Safety, Disability Services and Mental Health Policy. Ms Stuckey has held a number of Shadow Ministries including Child Safety and Aboriginal and Torres Strait Island Community Development, Public Works.



Hon. Tracy Davis, Minister for Communities, Child Safety and Disability Services

Ms Davis is the member for the northern Brisbane seat of Aspley. She was elected to the Queensland Parliament on March 21, 2009. Having worked in political offices in all levels of government, Ms Davis is familiar with the day-to-day challenges faced by residents as they interact with government and has been working hard since her election in 2009 to

ensure better outcomes for the community. From April 2011 to March 2012 she served as Shadow Minister for Child Safety, Disability Services and Mental Health. Following the March 2012 election, she was appointed Minister for Communities, Child Safety and Disability Services in the Newman Government.



Steve Minnikin, Assistant Minister for Public Transport

Mr Minnikin has mostly lived in the Chatsworth area, having grown up in Carina and now residing in Belmont. He is married and, together with his wife, is committed to raising his family in the Chatsworth Electorate. He believes in getting the basics right, planning ahead and working hard to deliver results, which is why he is committed to representing Chatsworth

in the Newman LNP Government. In the past decade, he has been involved in the retail property industry having worked in a variety of managerial roles for Peninsula Development Group and State Retail Development Manager for Australand. As a businessman, he understands the need to invest in critical infrastructure to help keep the economy strong.



Commissioner Ian Stewart, Queensland Police Service

Commissioner Ian Stewart is a career police officer with more than 38 years service. He commenced in the role of Commissioner in November 2012, having held numerous senior positions across a broad range of portfolios within the Queensland Police Service. Commissioner Stewart holds Master

of Public Policy and Administration and Bachelor of Business qualifications and is a Fellow of both the Institute of Public Administration Australia (IPAA) and Australian Institute of Management. He is also a graduate member of the Australian Institute of Company Directors.



Rachel Crowley, Head of Corporate Relations, Brisbane Airport Corporation

Prior to joining Brisbane Airport Corporation in late 2011 Rachel Crowley held a number of senior executive positions with Tourism Australia, including the global role of General Manager, Corporate Communications based in Sydney and Marketing Communications Manager, The Americas based in Los Angeles. Before joining TA, Ms Crowley's career

extended from journalism to government and consultancy. In her position as Head of Corporate Communications with Brisbane Airport Corporation, Ms Crowley is responsible for the company's media, community and government relations and has management oversight of its marketing platforms including its web presence and sponsorship strategies.



Blair Davies, CEO, Australian Taxi Industry Association

Mr Davies is CEO of the ATIA, the national peak body representing the interests of taxi licence owners, operators, drivers and dispatch networks in Australia. He is also an international Vice President of the US-based Taxicab Limousine and Paratransit Association (TLPA) – the major trade association representing the private sector,

for-hire ground transportation providers in North America. Mr Davies originally joined the taxi industry in 2002 as CEO of the Taxi Council Queensland, a position he held until 2011, when he was recruited by the Queensland Government to spearhead its efforts to cut red tape as Queensland's first Business Commissioner.



Kim Harrington, General Manager Business Strategy/Deputy CEO, Queensland Tourism Industry Council

Ms Harrington joined the QTIC team in 2006 and brought with her a background in business development, economic and skills development and strategic partnerships. She has worked in various operational roles within government, private sector and her own consultancy business in the UK and Australia.

Ms Harrington has a specific responsibility for business development strategies, programs, policy, funding and workforce development issues. Her role internally is to assist in reviewing the operations and directions of QTIC and to ensure her small team makes the best use of opportunities and resources for its members.



David Samuel, CEO, Victorian Taxi Association

Mr Samuel started in the position of Chief Executive Officer in the Victorian Taxi Association (VTA) in March 2013. He joined the association in the role of Executive Officer – Policy five years ago.

Prior to starting at the VTA, Mr Samuel held a number of positions in and around the Government. He worked for the Parliament of Victoria as an advisor to members of parliament.



Roy Wakelin-King AM, CEO, Taxi Council NSW

Mr Wakelin-King's first introduction to the New South Wales taxi industry was in 2003 as the Director of the Transport Operations Division, now called Transport for NSW. Since that time he served as the Deputy Director General of the Office of Public Works and Services and the Chief Executive Officer of the World

Youth Day Co-ordination Authority, which co-ordinated a wide range of services to the highly successful World Youth Day in Sydney in 2008. More recently, his roles have included Chief Executive Officer of the Redfern-Waterloo Authority and Managing Director of Australian Technology Park.



Benjamin Wash CPA, CEO, Taxi Council Queensland

Mr Wash has more than 15 years' experience in finance and management and is currently CEO of the Taxi Council of Queensland. He has a passion for advocacy and enjoys working in the not-for-profit space on behalf of members. His previous roles include CFO of Master Electricians Australia and senior positions

with the QBSA, The Australian Energy Market Commission and Strathfield Council. Mr Wash has been a Certified Practising Accountant since 2005, has a Bachelor of Commerce and an MBA from James Cook University as well as a Graduate Certificate in Governance and Public Affairs from the University of Queensland.



Scott Harris, Business Engagement Manager, QPS G20 Task Force

Mr Harris joined the QPS in 1991 and, following 13 years operational policing throughout South-East Queensland (including several recent lengthy deployments to maintain operational currency), he has focused his career on corporate roles including organisational change

management, strategic HR/workforce planning, strategic capital works, Police Headquarters facilities and operations manager. Most recently, in his role as the G20 Business and Critical Infrastructure Engagement Manager, Mr Harris is delivering G20 briefings and information sessions.



Emily Kucukalic, Managing Director, Brand New You

Ms Kucukalic is a marketing and branding specialist with extensive experience across a range of industries, products and services. She is the Managing Director of the Brand New You Group, which she founded in 2009. Using her expertise as a marketing and branding professional and her board level engagement experience

she has created a personal branding and leadership program using traditional marketing techniques to build individual's profiles and their business. Ms Kucukalic is now in demand Australia-wide and regularly gives seminars for a number of Asia's leading companies including The Westpac Group.



Ian Heathwood, Principal, McKays Solicitors

Mr Heathwood is a founding partner and Principal at McKays Solicitors. He has worked in the legal sector for more than 26 years and, in this time, has developed strong working relationships with business owners and many industry associations and representative

bodies. His experience and expertise includes legal structuring including succession planning for businesses and individuals, corporate governance and employment issues. Mr Heathwood is the external legal advisor to a number of industry bodies.



Lyll Mercer, Principal, Mercer PR

Lyll Mercer is Principal of Mercer PR, a boutique public and media relations consultancy with clients across the corporate, political, non-profit, sporting and legal fields. Starting his media career

as a journalist, Mr Mercer moved to corporate consultancy and now specialises in media strategy, issues and reputation management and crisis PR. Mr Mercer deals nationally and internationally.



Simon Washington, Professor & ASTRA Chair, Queensland University of Technology

Professor Washington holds the Endowed Transport and Main Roads Chair at QUT. He is recognised internationally for his contributions in the fields of behavioural econometrics applied in the areas of transport safety and risk analysis, urban planning, evaluation and travel behaviour. As an Associate Editor and an editorial board member, he has worked

on a number of leading international transport journals and has authored or co-authored more than 100 peer-reviewed journal articles and conference proceedings. Prior to joining QUT, he has worked with a variety of industry partners including the American Automobile Association, RACQ, Departments of Transport, as well as small start up companies.



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